

Student Services Plan to Address Student Needs Due to COVID-19 Pandemic

As of March 17, 2020

Current and potential Students and Stakeholders:

Our Student Services team is dedicated to providing you top notch service despite the recent obstacles, closures, and limitations. Your success is still our priority and we want you to know we are here to help you! Below you will find a summary of services available to you from a distance and some brief answers to frequently asked questions. Our team is working diligently to keep the health and wellness of all our college family a priority and the lines of communication open. Please read this information carefully and don't hesitate to contact us if you have unanswered questions.

Updates and emergency notification—RAVE

Receive college emergency updates by signing up for RAVE at <https://www.getrave.com/login/mpcc>

Safety/Health

Your well-being, safety, and the health of our college family as a whole is a priority. We are following recommendations from the Center for Disease Control and local health departments to develop the most appropriate response plan. To stay up to date on MPCC plans and local information go to: <http://www.mpcc.edu/coronavirusinformation>

Upcoming Events

We will be evaluating upcoming events regularly. Until further notice, gatherings of more than 10 people should be avoided. Please continue to check our website for up-to-date events status.

- NPCC Inter-High Day-canceled
- North Platte Expanding Your Horizons-canceled
- MCC Job Fest-postponed and a virtual option for students and businesses is in the works!
- MCC and NPCC Honors Convocations-canceled and other options for recognition are in the works!
- MCC and NPCC Athletic Banquets-canceled and other options for athletic recognitions are in the works!
- ACT Testing scheduled for April 4th has been moved to June 13th, please check <http://www.act.org/>

Housing/Residence Halls

Residence Life and Food Service are open to all current residents. Residents who have a compelling reason to stay in campus housing are welcome to do so through the end of the semester. For those seeking to stay, you will need to visit with a residence life staff member to discuss your options. For students who stay, be advised that there are additional guidelines in place for the wellbeing of all residents. If you travel away from campus overnight, we encourage you to pack your belongings and stay away for the remainder of the semester in order to control potential threats. Any exceptions to travel restrictions must be approved by the Dean of Student Life in McCook or the Associate Dean of Student Life in North Platte. Additional restrictions: no guests allowed in housing facilities for the remainder of the semester; violations of the student code of conduct may result in removal from housing for the remainder of the semester.

Partial Refund For Housing

We are waiting for guidance from the Department of Education in order to make the best determination for our students without negatively impacting current financial aid packaging. This is an ongoing discussion; as information comes to us, we will keep students informed.

Commencement

Celebrating your commencement is important to us! As of now, Commencement ceremonies are still scheduled for May 8th. Please complete your "Intent to Graduate" form found on CampusWeb.

Registration and Advising

Registration is currently open for Summer and Fall 2020. We encourage you to work with your advisor via phone, email, zoom, skype, or text to select your courses. If you prefer a face-to-face advising appointment email: advising@mpcc.edu and we will work to get you scheduled in the coming months. For general registration questions, please contact reghelp@mpcc.edu or call 308-345-8110 in McCook or 308-535-3774 in North Platte.

Financial Aid

Students who have been put on financial aid probation that have required study hours to complete, notification was sent via email stating that study hours are to be completed at home for the remainder of the semester.

The Veteran's Administration is planning to provide more guidance. We will update this post once that guidance is received.

Work Study Students – there is a provision in Federal Financial Aid regulations pertaining to campus closures. Students will be paid for scheduled hours if they can no longer work. Financial Aid will be in touch with the supervisors. This does not apply to student clerical and tutors.

Students who have questions about financial aid for the summer and/or the 20-21 school year are encouraged to contact financial aid by email at finaid@mpcc.edu or by phone McCook: 308-345-8111, North Platte: 308-535-3714.

Registration Days and Recruiting Visits:

April Registration Days are canceled, but reservations for our May, June, and July events are still open.

https://campus.mpcc.edu/ICS/RSVP/Registration_Days.jnz

We are also working to develop alternate plans to host Virtual Reg Days and Virtual Tour opportunities should that need arise in the coming months. Enrollment coaches are available for your enrollment needs at recruitment@mpcc.edu

Learning Commons/Library Services/Student Success Centers

Online materials and support are always available in the Learning Commons. Brainfuse, our online tutoring software, can be found in your list of courses in Canvas. Students are welcome to utilize computers for their online coursework and if they need any assistance navigating these courses.

**From March 17th to March 29th our Learning Commons will be closed to the public and are required to limit current students to groups of no more than ten.

Students are reminded to please return any library materials to the Learning Commons. If you need library materials for the rest of the semester, please contact your library to make arrangements.

Learning Commons Hours:

Monday – Thursday:	8:00 – 5:00
Friday:	8:00 – 4:30
Saturday & Sunday:	Closed

Contact Info: McCook (308) 345-8117 North Platte (308) 535-3702

Career Placement/Testing/Career Exploration

Our team is available to serve students needing placement testing, placement services or career guidance. Students requesting help with resumes or interview skills, please call (308) 535-3618 or email: careerservices@mpcc.edu

Our FREE online job board is ALWAYS accessible: <https://www.collegecentral.com/mpcc/Student.cfm>

- MCC Job Fest-postponed and a virtual option for students and businesses is in the works!
- ACT Testing scheduled for April 4th has been moved to June 13th, please check <http://www.act.org/>
- TSA fingerprinting is currently on hold, please check in with our team before traveling to campus

Learning in an online environment

We are here to help! Online tutoring, learning commons resources, Canvas tools, instructor emails are always ways you can use the tools right at your fingertips. If you find you need more support or options, please contact our Disability Services Team for online assessment tools and learning tools at disabilityservices@mpcc.edu

Bookstore

Follett bookstores are here to help you! Follow the bookstore link below to log in and print off shipping labels to return rented textbooks to Follett.

<https://www.bkstr.com/northplatteccstore/home>

Mental health

In this time of transition, our counseling team is available to serve you.

- In North Platte please contact, Lotus Counseling at (308) 532-5565 Ext. 1, or at <http://www.lotuscounselingllc.org/>
- In McCook, contact Ambience Counseling at (308) 345-4067 or <http://www.ambiencecounseling.com/>